Seller Information

Version of 10.11.2026

This is a translation for convenience. The Russian text is legally binding.

Capitalized terms are used in the meanings defined in the Offer.

Seller and right holder of the SAYRIL program

Item	Value
Surname, first name, patronymic	Kadurin Aleksandr Anatolevich
Status	self-employed
INN (Taxpayer ID)	111603182707
Place where the program was created	Russian Federation

The seller, the right holder of the SAYRIL program and the owner of the website https://sayril.ru are one and the same person: the citizen named above. In the documents of the Website, this person is referred to as the Licensor. In the documents on personal data, this person is referred to as the Operator.

Contacting the seller

Item	Value
Email	sayril-info@mail.ru (questions and support, claims and refund demands, notices of infringement of rights to materials of the Website)
Phone	+7 (953) 350-07-32
Business hours	The Website and the Personal Account work around the clock; emails are received around the clock and handled on business days

Time limits

What	Time limit
Granting of the License after payment	no later than three calendar days from the day of payment (Offer, clause 6.2)
Sending money in the event of a refund	within the time limit established by law: under the Unified Rules in the Field of Consumer Protection, no later than seven calendar days from the day the demand is received, and if an expert examination is carried out on a demand concerning a defect, within the time limit established for that case (Refund Policy, section 6)
Activation through support	no later than three business days from the day a request with the device code is received (License Agreement, clause 2.5)

What	Time limit
Reply to a request concerning personal data	within the time limits of section 11 of the Personal Data Processing Policy
Reply to other emails	within 30 calendar days of receipt

If the law establishes a shorter time limit, that time limit applies.

Documents

- Public Offer
- SAYRIL License Agreement
- Refund Policy
- Pro Subscription Terms
- Terms of Use of the Website and Personal Account
- Personal Data Processing Policy
- Cookie Notice
- Program description and recommended computer specifications

Rules of sale

The sale is a distance sale: the Order is placed and paid for only on the Website, in the Personal Account, the contract is concluded on the terms of the Offer, and the License is provided in electronic form in the Personal Account.

Change of the seller's status

If the seller registers as an individual entrepreneur or changes the tax regime, the information on this page and the type of receipt for new purchases will change. The party to the contract remains the same: the same citizen with the same surname, first name, patronymic and INN.