Terms of Use of the SAYRIL Website and Personal Account

Version of 10.11.2026

This is a translation for convenience. The Russian text is legally binding.

1. General provisions

1.1. The website https://sayril.ru (hereinafter, the Website) belongs to Kadurin Aleksandr Anatolevich, INN (Taxpayer ID) 111603182707 (hereinafter, the Licensor). Information about the Licensor is provided on the “Seller Information” page. In these Terms:

- “Personal Account” means the section of the Website for the holder of an account;
- “Visitor” means an individual who uses the Website or the Personal Account;
- “Organization” means a legal entity or an individual entrepreneur that acquires Licenses for its activities;
- “Organization Representative” means an individual who acts on the Website on behalf of an Organization;
- “Order” means an order placed in the Personal Account;
- “Third Parties” means persons who are not parties to the contract under these Terms.

Other terms, including “Program” (the SAYRIL program), are used in the meanings defined in the Offer and the License Agreement.

1.2. The public pages of the Website may be viewed without registration. These Terms become a contract between the Licensor and the Visitor when the Visitor creates a Personal Account and marks their consent to them. Use of the Personal Account is free of charge.

1.3. The acquisition of Licenses is governed by the Offer, the License Agreement, the Refund Policy and the Pro Subscription Terms. On matters of Licenses, payment and refunds, those documents apply. Personal data is processed in accordance with the Personal Data Processing Policy.

2. Personal Account

2.1. The Program can be downloaded and an Order can be placed only in the Personal Account. It shows Orders and payments, Licenses, Devices, license files and information about refunds.

2.2. A Personal Account is created by a Visitor who has reached the age of 18. One Personal Account belongs to one Visitor. Personal Licenses are linked to the Personal Account in which they were acquired. An Order on behalf of an Organization is placed by an Organization Representative (the section “Specifics for Organizations” of the Offer); the Organization's Licenses are shown in the Personal Account from which the Order was placed.

2.3. To create a Personal Account, the Visitor provides an email address (it is the login), a name and a password and confirms the address with a code from an email. Sign-in is performed with the email address and the password. The Visitor may enable two-factor authentication in the Personal Account.

2.4. The Visitor provides a valid email address and updates it in the Personal Account if it changes: purchase confirmations and messages concerning the contract are sent to it.

2.5. The Visitor does not share sign-in credentials with Third Parties and does not sign in to another person's Personal Account. When the Organization Representative changes, the Organization itself

transfers access to the Personal Account from which the Organization's Order was placed (clause 12.3 of the Offer). If the Visitor suspects that a Third Party has gained access to their Personal Account, the Visitor changes the sign-in credentials and notifies the Licensor at sayril-info@mail.ru. Actions in the Personal Account after sign-in with the Visitor's credentials are deemed to be the Visitor's actions until the Visitor has notified the Licensor of access by another person, unless the Visitor proves that the sign-in credentials became known to Third Parties through no fault of the Visitor.

2.6. Important actions (for example, adding a Device, transferring a License to another Device, showing the license key, a refund, changing the password and the email address, closing the Personal Account) may require additional confirmation.

2.7. A forgotten password is recovered using a code from an email. For security reasons, the actions listed in clause 2.6 may be unavailable for 24 hours after the password is recovered; during this time, a refund demand can be sent by email (Refund Policy).

3. Personal Account capabilities

In the Personal Account, the Visitor can (for Organization Licenses, this is done by the Organization Representative):

- place and pay for an Order;
- view Licenses, their contents and validity periods, and the license key;
- download the Program installer, parts of the distribution and license files;
- add a Device using the device code or a request file from the Program and obtain an activation code and a license file for it;
- view Devices and transfer a License to another Device under the rules of the License Agreement (clause 2.4), and an Organization License under the section “Specifics for Organizations” of the Offer;
- view the history of Orders and payments;
- send a refund demand (Refund Policy);
- manage the Subscription: view the paid month and renew the Subscription;
- leave a review of the Program and suggest improvements (section 12);
- contact support.

4. Prohibitions

4.1. It is prohibited:

- to share with Third Parties access to the Personal Account, license keys and license files, except in the cases permitted by the License Agreement and clause 2.5;
- to enter knowingly false information, including other people's device codes;
- to circumvent the Website's security, guess sign-in credentials, interfere with the operation of the Website, place a load on it that disrupts other Visitors, or automatically collect information from non-public pages;
- to create multiple Personal Accounts in order to circumvent the restrictions of the License Agreement;
- to use the Website to violate the law and the rights of Third Parties.

4.2. The texts, images, design and other materials of the Website are protected by law. The Visitor may view them and quote them to the extent permitted by law, with attribution to the source. Documents of the Website may be saved and printed for one's own needs.

5. Restriction of access to the Personal Account

5.1. The Licensor has the right to temporarily restrict sign-in to the Personal Account if there are signs of access to it by another person, of an attack on the Website or of a violation of clause 4.1, for the time necessary to protect the Visitor, other Visitors and the Website.

5.2. Restriction of access to the Personal Account does not in itself terminate Licenses or deprive the Visitor of the right to a refund; during this time, requests are accepted at sayril-info@mail.ru. Licenses are revoked only on the grounds set out in the License Agreement.

6. Closing the Personal Account

6.1. The Visitor may close the Personal Account (delete the user account) at any time: in its settings or by sending an email to sayril-info@mail.ru from the email address of the Personal Account.

6.2. Closing the Personal Account does not terminate acquired Licenses and does not in itself give a right to a refund. Devices that have already been activated continue to work. The license key, license files and the installer should be saved before closing. What happens to data after the Personal Account is closed is described in the Personal Data Processing Policy.

7. Operation of the Website

7.1. The Licensor does not guarantee that the Website will run without interruption: maintenance work and failures may occur. Unavailability of the Website does not disable Activations that have already been issued.

7.2. Links to Third Parties' websites lead to resources whose owners are responsible for their operation.

8. Messages

The Licensor sends messages concerning these Terms and the contracts concluded under the Offer to the email address of the Personal Account and displays them in the Personal Account. Such messages are not advertising. Promotional emails are sent only with the Visitor's separate consent.

9. Changes to the Terms

9.1. The Licensor publishes a new version of these Terms on the Website, indicating its date. It becomes effective for the Visitor after the Visitor accepts it by marking their acceptance when signing in to the Personal Account. Until the new version has been accepted, access to Licenses already acquired, license files and refunds is preserved.

9.2. A change to these Terms does not change the terms of Licenses already acquired.

10. Liability

10.1. The Visitor is responsible for the accuracy of the information they have provided and for keeping their sign-in credentials safe.

10.2. The Licensor is responsible for the operation of the Website and the Personal Account in accordance with the law. These Terms do not limit the consumer rights established by law.

11. Applicable law and disputes

The law of the Russian Federation applies. The parties seek to resolve disagreements through correspondence. A consumer has the right to apply to a court of their choice, including a court at their place of residence.

These Terms are in force in the Russian language. Their translation into English is provided for convenience; in the event of any discrepancy, the Russian text prevails. By creating a Personal Account on a page of the Website in another language, the Visitor accepts the Terms in their Russian version.

12. Reviews and suggestions

12.1. In the “Review and suggestions” section of the Personal Account, the Visitor may leave a review of the Program and suggest what to improve in the Program or on the Website. This is voluntary and does not affect purchases, Licenses, refunds or support. The Licensor provides nothing in return for a review and does not ask for a high rating.

12.2. A review may be left by a Visitor who has downloaded the Program installer from the Personal Account. One review can be left per Personal Account: a rating from 1 to 5 and a text. By sending a review with the checkbox “I accept the review publication rules and section 12 of the Terms of Use of the Website and Personal Account” marked, the Visitor accepts the Review publication rules posted in the “Review and suggestions” section of the Personal Account, and this section. If the Visitor has not yet accepted the current version of these Terms, by marking the checkbox, the Visitor accepts section 12 of that version; the other changes of the new version become effective for the Visitor after its acceptance under clause 9.1. If the rules conflict with this section, this section applies.

12.3. A review appears on the Website after it has been checked by the Licensor, signed “SAYRIL user”, without a name or other data of the Personal Account. The Licensor does not edit the text of a review: a review that violates the rules is not published. A low rating and criticism are not grounds for refusal.

12.4. By sending a review, the Visitor grants the Licensor, free of charge, a simple (non-exclusive) license to its text and rating: the right to reproduce them and to make them available to the public on the pages of the Website https://sayril.ru, including its versions in other languages, without changes and without the Visitor's name. The license is valid without territorial limitation for the term of the exclusive right. The Visitor may withdraw from the license at any time by deleting the review in the Personal Account. Copies of pages in search engines and on Third Parties' websites are beyond the Licensor's control.

12.5. A suggestion is seen only by the Licensor: it is not published on the Website. Implementation of an idea from a suggestion in the Program or on the Website does not create obligations of the Licensor to the author of the suggestion: ideas are not protected by copyright (clause 5 of Article 1259 of the Civil Code of the Russian Federation). The Visitor does not send in a suggestion texts, images or code to which the Visitor does not hold the rights.

12.6. How the data of reviews and suggestions is processed is described in the Personal Data Processing Policy (purpose 8).

13. Contact details

Kadurin Aleksandr Anatolevich, INN 111603182707. Email: sayril-info@mail.ru.